



Summit County Public Health Office of Birth and Death Records Refund, Exchange & Shipping Policy

Pursuant to Ohio Revised Code 3705.29, it is unlawful to purposely obtain, possess, use, sell, furnish, or attempt to obtain, possess, use or furnish to another for the purpose of deception any certificate, record or certified copy of it that relates to the birth of another person, whether living or dead.

Refunds:

Summit County Public Health (SCPH) does not provide refunds for birth or death certificate sales. Payment provided in excess of the certificate fee amount that exceeds \$3.00 or more will be refunded to the purchaser.

Exchanges:

If an error is found on a birth or death certificate that can be corrected through SCPH, our office will correct and replace the birth or death certificate within six (6) months from the original date of purchase.

SCPH will not exchange any certified copy of a birth certificate that has been modified through Probate Court (Example: legal name change, court order correction, or changes due to adoption) or where there has been changes made due to paternity (Example: Acknowledgement of Paternity or paternity determination).

SCPH does not offer or provide credit to the customer for future purchases.

Shipping:

SCPH will only guarantee delivery of paid shipping orders placed through USPS and UPS. Undelivered first class regular mail will not be replaced.

SCPH is not responsible for delays in shipping. Lost or damaged orders will be replaced at the discretion of SCPH within six (6) months from the original date of purchase.

ALL SALES ARE CONSIDERED FINAL